

**Contract for participation in hotel reservation system via internet web pages
seeLastMinute.com**
and
seeLastMinute.com GENERAL TERMS AND CONDITIONS

**Contract for participation in hotel reservation system via internet web pages
seeLastMinute.com**

Hereby, in my capacity of a tourist services provider, hereinafter referred to as the Tourist Services Provider or the Provider, I agree to execute the present contract with

SEEDOT LTD, registered by resolution of Sofia City Court under Company Case No.14381, dated 2004, with registered office and address of management in the city of Sofia, 81 Ralevitsa Street, fl. 3, represented by Dimitar Dimitrov, in his capacity of the manager, hereinafter referred to as the Operator of the Reservation System or the Operator/System.

The parties agreed on the following:

Subject Of the Contract

Art. 1. By virtue of the present contract the Operator shall place informational and technical system by means of the web pages of seeLastMinute.com at the disposal of the Provider, and the Provider, on his/her part, shall be able to process, upload and maintain informational databases for the tourist site under the terms and conditions of the BASIC status (participation). The Operator shall act as the owner of this system, and the Operator shall not be a contracting party upon the event of on-line realization of hotel reservations and on the basis of enquiry between the visitors of seeLastMinute.com (hereinafter referred to as the Customers) and the Provider. The Operator shall receive remuneration under the terms and conditions, specified hereinafter.
Information About the Tourist Site

Art. 2. (1) The Provider shall upload information on the web pages of seeLastMinute.com regarding the tourist site and the available tourist services, and this data entry and editing shall be performed by the Provider, by means of using a personal code for access to the system at Internet address: submitted by the latter and containing:

1. photographs of the tourist site (minimum 1 – maximum 5) under BASIC status and (minimum 1 – maximum 20) under Preferred or VIP status (depending on the type of participation chosen);
2. indications of the tourist site location;
3. brief and detailed description of the tourist site, containing standard information about the tourist site and the available tourist services, types of accepted payment, etc.;
4. type and number of the rooms, offered by the reservation system;
5. price of the Tourist Service – the package of services offered by the Provider to the Customers of the reservation system which can include night and additional components, such as catering, use of sports facilities, organized tours and etc.;
- 6. All prices within the System shall be stated in Euro (EUR) with VAT included;**
7. All prices shall be stated per Room (apartment, house) including all additional fees, rather than per person in the room and excluding fees.
8. special offers and promotions;
9. special conditions with respect to the reservation procedure and its payments;
10. procedure of reservation canceling and the due defaults;

(2) The information on the Internet page shall not include telephone numbers or any other direct contact details of the Provider. The indications to any other web pages and/or including hyperlinks, forwarding to other web pages of the tourist site or of any other party shall not be allowed unless it is explicitly specified in it.9 of the preceding paragraph.

(3) The Operator of the system shall be entitled to translate into foreign languages the information submitted by the Provider, to process it, to shorten it and/or set it in conformity with the applicable systems of standards. In the event that the information about the tourist site is to be published in language, different from English and the Provider has not submitted the respective translation into that language, the information shall be published by the Operator of the system into the desired

language against payment performed by the Provider and upon executing additional Annex.

(4) Any changes in prices, number and/or availability of rooms, included in the information given on the web page shall be performed exclusively by the Provider, by means of personal code for access to the system at Internet address seeLastMinute.com

(5) Uploading and maintaining information on the web page of seeLastMinute.com on the part of the Provider shall be performed by his employees.

(6) The Provider shall have to provide well-timed and correct information to be uploaded in the system, as well as to update it immediately when such changes are deemed necessary. In no way shall the Operator of the System be responsible for incomplete and untruthful information, submitted and uploaded by the Provider.

(7) Upon having doubts that the information submitted and uploaded by the Provider may be incomplete and/or untruthful the Operator shall be entitled to require the respective changes to be made by the Provider. Upon receiving refusal to execute the respective changes, the Operator of the System may exclude the information about the Provider's tourist site from the System.

(8) The information data base and the tourist services advertised by the Provider on the web pages of seeLastMinute.com may be offered by the Operator via or in cooperation with third parties.

(9) The Provider shall have to submit all the information basically in English, and then he/she may translate the information and upload it in the system in any language, available in the system.

Contract For Tourist Service

Art. 3 (1) Upon realization of a reservation through the web page seeLastMinute.com, a Contract For Tourist Service shall be executed between the Provider and the Customer.

(2) The Contract For Tourist Service shall be deemed executed at the moment of uploading the reservation confirmation on the web page of seeLastMinute.com, containing a unique identification number of the confirmed reservation which is an integral part of the respective Status. The contracting parties (Customer and Provider) shall be bound by the reservation under the terms and conditions, announced on the web page of LastMinute.com by the Provider as of the moment of the reservation confirmation.

(3) The Operator of the System shall not be a party under the contract executed between the Customer and the Provider.

On-Line Reservations Via Internet

Art. 4. On-line reservation via Internet shall be executed under the following procedure:

1. After having chosen the specific offer for touristy service the Customer makes application for the reservation of one or more nights on the web page of seeLastMinute.com, indicating the information regarding the credit card, covering the payment of the reservation.

2. The system performs check-up of the validity and availability of the sums on the card, indicated upon making application for the reservation. In case the credit card turns to be not valid or insolvent to cover the price of the tourist service, the System refuses to execute the transaction and informs the Customer through a message on the web page of seeLastMinute.com. Upon establishing the validity and solvency of the credit card, the System only blocks the amount equal to percent of the price of the tourist service (typically the price for the first night), which can cover the payment. In general the system does not charge any technological fees at the time of the reservation. The System may refuse executing reservation in case that the team of the Operator, dealing with the Risk Management of the System supposes and/or is in doubt about obvious fraud.

3. In case that the Provider has signed additional Annex to the present contract and then uploaded a requirement at seeLastMinute.com, insisting part of the price (or the whole price) of the tourist service to be paid in advance (prior to checking in the Tourist Site), the System shall perform an auxiliary service for the Provider and shall take part of the price (or the whole price) of the tourist service by the Customer in favour of the Provider.

4. Upon successful executing a reservation, a confirmation of the reservation is given on the web page of seeLastMinute.com, containing a unique identification number of the reservation. At the

same time the Customer receiver confirmation by the System on his/her e-mail address, stating that the reservation has successfully been executed between the Customer and the Provider;

5. The System notifies the Provider for the executed reservation through his/her module in the System, as well as on his/her e-mail address, including the information completed by the Customer and uploaded upon the reservation procedure.

Reservation Via Internet Based On Inquiry

Art. 5. The reservation via Internet based on inquiry shall be executed in extreme cases and all such inquiries shall be forwarded to the respective Provider of Tourist Services under the following procedure:

1. On the web page of seeLastMinute.com the Customer makes an inquiry for reservation with respect to the availability of tourist services with parameters, specified by him/her;
2. The Customer receives confirmation on his/her e-mail address, stating that the inquiry on the reservation has been received;
3. The System forwards to the e-mail address of the Provider of Tourist Services the inquiry, as well as the information, specified by the Customer;
4. In case the Provider of Tourist Services does not reject the inquiry for reservation within 24 hours, the System confirms the reservation at the e-mail address of the Customer and notifies him to give details of his/her credit card, so that the relevant reservation can be guaranteed.

Payment of the reserved tourist services

Art. 6. The price of the reserved tourist services shall be paid by the Customer to the Provider upon the terms and conditions specified on the web page of seeLastMinute.com by the Provider. After that the Provider shall owe to the Operator a technological fee. In case that on seeLastMinute.com the Provider has stated a requirement that the tourist service should be paid partially or in full in advance, as of the moment of executing the reservation (valid upon availability of signed additional Annex between the Operator and the Provider), the System transfers to the Provider's account the respective amount from the credit card, indicated by the Customer, amounting to the advanced payment, reduced by the technological fee owed by the Provider to the System.

Remuneration

Art. 7. (1) Against rendering the services under the present contract the Provider shall owe to the Operator of the Reservation System the following amounts:

1. The annual fee is to the amount, depending on the chosen status:

for BASIC status - 10 Euro;
for PREFERRED status - 100 Euro;
for VIP status - 300 Euro;

2. a technological fee amounting to 10 % (ten per cent) of the price of the contracts for tourist services executed through the System according to the art.3 – art.5 above.

(2) The due technological fee shall be calculated based on the price of the tourist services with VAT included.

Technological fee upon cancellation of the reservation

Art. 8. (1) Cancellation of the reservation can be done only by the Customer of the System through a call to the Provider.

(2) The terms and defaults, payable by the Customer to the provider in the event of cancellation of reservation shall be determined by the Provider and shall be uploaded on the web page of seeLastMinute.com.

(3) In case that such opportunity is explicitly announced on the web page of seeLastMinute.com, then within a specified term the Customer shall be entitled to cancel the reservation without paying any default. In this case the provider shall not owe a technological fee to the system for reservation.

(4) In all other cases (except the provisions of art.8, it.3) the Provider shall owe the payment of

technological fee amounting to the percentage as per art.7, para.1, it.2, which shall be calculated based on the due default for the cancellation of the reservation, in accordance with the information, announced on the web page of seeLastMinute.com.

(5) When the cancellation of the reservation has been done directly through the Provider and the Provider has not immediately informed the Operator of the System for the cancellation within 12 hours then pursuant to art.10 he/she shall owe the technological fee, based on the price of the tourist service.

Technological fee and other charges upon failure to appear or changes in the reservation

Art. 9. (1) In case the Customer does not use the reserved room, without canceling the reservation (failure to appear), the Provider shall notify the Operator of the Reservation System by changing the status of non-appearance not later than 12 hours after the date of the non-appearance according to the provisions of art. 10. Then the System shall afford opportunity to the Provider to access the credit card of the Customer.

The Provider can lay a claim to the Customer for paying a "non-appearance" fee, and shall be entitled to withdraw from the Customer's credit card the fee for the first night, only in case it is technically possible. Then he/she shall owe to the Provider the part with reduced percentage of technological fee for using the credit card payment (when it is technically possible).

(2) The subsequent change in the price of the tourist service after the Customer has checked-in at the tourist site of the Provider, shall not be reflected in the amount of the due commission as per the art.7, para.1, it.2.

Calculation and payment of the technological fee

Art. 10. (1) Up to three days after the end of the respective month, the Provider shall receive a Reference for the reservations made through the system and the technological fee, owed about them ("the Reference"). Not later than ten days after the end of the respective month the Provider shall inspect the Reference and shall confirm it or correct it with respect to the executed reservations and non-appearances. In the event that the Provider does not send duly signed Reference at the e-mail address and/or through a courier within the specified term, the latter shall be deemed approved and the technological fee, determined by the Operator of the Reservation system shall become final.

(2) Upon receiving by the Provider a corrected Reference according to the provisions of para.1, the Operator re-calculates the due technological fee, estimating the regularity of the notifications about the cancellation of reservations or non-appearance, and respectively to accept or refuse the corrections. The technological fee, re-calculated in this way shall be the final.

(3) Based on the technological fee, finally calculated as per the provisions of the preceding paragraphs, the Operator shall issue an invoice for the amount of the technological fee owed by the Provider.

(4) The term for paying the invoices as per the preceding paragraph shall be 14 days after their receipt via e-mail at the contact address specified by the parties. In case of delayed payment by the Provider of tourist services, the Operator can terminate his/her participation in the system and/or increase the invoiced amount by 25% administrative and collection costs, as well as by the legal interest.

(5) The payments due according to the invoices shall be paid via the following bank accounts of the parties:

for the Operator of the Reservation System:

Bank: UniCredit Bulbank
IBAN: BG86UNCR70001501005913
SWIFT: UNCRBGSF
Holder: SEEDOT LTD

For the Provider:

the details submitted by the Provider – on-line in the reservation system

(6) the Service fee (if available, it will be explicitly specified) shall be paid by the Customer directly

to the System and this fee shall not concern the Provider in any way.

Check-Up Of the Information

Art. 11. From time to time the Operator shall be entitled to perform check-ups with respect to the truthfulness of the corrections of the Reference, made by the Provider according to art. 8, including to require statements from the accountants of the Provider, to make inquiries to Customer, having executed reservations through the Reservation System, etc. In the event that it has been established that the information submitted by the Provider is not correct, as a result of which a smaller technological fee has been paid, the Provider shall owe surcharge to the doubled amount of the due technological fee, as well as the amount of 100 (on hundred) EUR for administrative costs.

Termination

Art. 12. (1) Any of the parties can terminate the present contract by sending 2-month advance notification to the other party.

(2) The Operator of the Reservation System shall be entitled to terminate the contract without notification in case that:

1. the ratio Customer/guest of the Provider is less than 1% monthly;
2. the Provider does not pay the due amounts to the Operator within the terms specified in this contract;
3. there is unlawful use of the reservation system of the web page seeLastMinute.com by the Provider;
4. the information on the web page of the reservation system, uploaded by the Provider is not correct;
5. the Operator receives constant complaints by the Customers with respect to the tourist services of the Provider.
6. the Provider does not specify and keep available rooms for on-line reservations in real time.

(3) Upon termination of the contract and/or temporary exclusion of the Provider from the reservation system in accordance with the provisions of the present contract, the Provider shall pay to the Operator of the System the technological fee for the all reservations executed as of the moment of termination of the contract and/or exclusion from the system.

(4) The termination of the contract and/or temporary exclusion of the Provider from the system shall not free the Provider from his/her obligations with respect to the reservations, already confirmed through the reservation system.

Responsibility

Art. 13. The Operator of the Reservation System shall not be responsible for any damage, caused in connection with using the services of the Systems, except for the cases with malice aforethought or negligence. By signing the present contract the Provider declares that he/she has been informed by the Operator and that he/she agrees to use the rendered services entirely at his own risk and responsibility, and in this regard all damages, arisen from the use of the services, as far as not caused guiltily by the Operator at the conditions of malice aforethought or negligence, shall be at his/her expense. As well as the Provider shall be liable to announce all prices as final prices, including all indicated services belonging to the respective tourist package, and the prices shall include VAT and all due charges. There must not be any hidden charges, which shall be paid additionally after the Customer has arrived and checked in at the Tourist Site of the Provider, if they are not specified in the respective tourist offer, approved by the Customer at the time of the reservation.

Compensations

Art. 14. (1) The Provider shall have to give compensation to the Operator of the System for all endured damages and missed benefits, including for all expenses and solicitor fees, paid with respect to conditions, resulting from claims laid by and/or compensations paid to third parties related to the non-fulfillment of his/her obligations under the present contract, failure to observe the Bulgarian legislation, the applicable foreign legislation, the present General terms and Conditions, good manners or Internet etiquette.

(2) the Provider shall have to compensate the Operator of the system for all damages, caused by third persons, to whom he/she has given his/her code for access to the reservation system, upon the process of using the latter.

Complaints of Customers

Art. 15. The complaints of the Customers, submitted to the Operator of the System with respect to untruthful information uploaded on the web page of seeLastMinute.com and/or the rendered tourist services shall be forwarded for inspection to the relevant Provider. In such cases the Operator of the System may participate in the capacity of a mediator in order to settle down the dispute and shall require from the Provider to examine the complaints as soon as possible, including, if necessary, to refund the money paid by the Customer.

Guaranteeing the Lowest Possible Price

Art. 16. The Provider guarantees that the prices, offered to the Customers upon reservation through the Reservation System are possibly the most advantageous and that they could not have obtained less expensive price for night in case of reservation at the reception of the respective tourist site of the Provider, through third person or another mediator. An additional Annex shall be executed for guaranteeing the best price, and it specifies the additional General Terms and conditions for this guarantee.

Correspondence

Art. 17.(1) All correspondence between the parties with respect to the present contract shall be in written form and shall be valid if it is addressed to and sent by the following persons:

For the Operator of the reservation System:

SEEDOT LTD
Sofia, 1618
81 Ralevitsa Street, entr.B fl. 3
Dimitar Dimitrov
info@seeLastMinute.com

For the Provider:

the details submitted by the Provider – on-line in the reservation system

(2) Each of the parties shall immediately notify the other party in case there is a change in the contact address. Otherwise, the correspondence shall be deemed validly send to the address, specified herewith.

Applicability of the General Terms and Conditions

Art. 18. The parties declare that they know and accept the General Terms and Conditions of the System for executing Hotel Reservations via Internet, as of the date of signing the present contract, being an integral part of it.

Personal Data Protection

Art. 19. The information related to the Customers of the System, which the Provider obtains during the process of reservation and/or the other services of the System cannot be disclosed to any other third persons unless by the consent of the Customer and/or in other cases, provided for in the active Bulgarian legislation.

Applicable law. Dispute settlement

Art. 20 (1) The legislation of the Republic of Bulgaria shall apply in the present contract

(2) All disputes in respect to the present contract shall be settled down between the parties by means of negotiations and mutual concessions. In case no acceptable agreement can be reached then the dispute shall be referred to the Court of arbitration at the Bulgarian Chamber of Commerce and Industry accordingly to its regulations.

Miscellaneous

Art. 21. The Provider declares that he/she is entitled to undertake all rights and obligations, arisen from this contract, as well as upon signing and undertaking it he/she does not perform actions/inactions, which may be classified as criminal or administrative breach according to the Bulgarian legislation or the legislation of any other country.

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seeLastMinute.com GENERAL TERMS, CONDITIONS, NOTICES AND PRIVACY STATEMENT

Your use of this website is subject to your irrevocable acceptance without modification of these terms of use (the "Terms") and you agree to use this website in accordance with and subject to these Terms. The Terms as set out hereunder constitute the entire agreement between you and seeLastMinute.com. If you do not read or accept these Terms, do not use this website. By accessing any part of the seeLastMinute.com website, you consent to be bound by these Terms.

These Terms and your use of this website are governed by the laws of the Republic of Bulgaria. You hereby consent to the exclusive jurisdiction of the Republic of Bulgaria courts in all disputes arising out of or relating to the use of this website each time you access the website. Use of this website is unauthorised in any jurisdiction that does not give effect to all provisions of these terms and conditions including without limitation this paragraph.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and seeLastMinute.com as a result of these Terms or your use of this website. seeLastMinute.com's performance of these Terms is subject to existing laws and legal process and nothing contained in this agreement is in derogation of seeLastMinute.com's right to comply with law enforcement requests or requirements relating to your use of this website or information provided to or gathered by seeLastMinute.com with respect to such use.

If any part of these Terms is determined to be invalid or unenforceable, including but not limited to the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of these Terms shall continue in effect.

These Terms constitute the entire agreement between you and seeLastMinute.com with respect to this website and supersede all prior or contemporaneous communications and proposals, whether electronic, oral or written, between you and seeLastMinute.com with respect to this website. A printed version of these Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

Although seeLastMinute.com cannot monitor the conduct of its users offsite, it is a violation of these Terms to use any information obtained from this website in order to harass, abuse or harm other persons, or in order to contact, advertise to, solicit or sell to any user or person without their prior express consent.

These general terms and conditions apply both to all noncommittal reservation requests and to bookings of properties & holiday packages via the own world-wide reservation system of seeLastMinute.com. Detailed information and contract conditions, which are beyond these general business terms and conditions, you receive and accept separately, during the individual reservation and booking dialogues.

We facilitate confirmed bookings for certain travel services including accommodation. We do not provide, own or run any travel services ourselves and in particular we do not provide, own or run any accommodation.

You may cancel your booking up to twenty-four hours before arrival, a fee may occur. Please do so directly with the relevant travel services provider.

In the event of a no-show without cancellation, the travel services provider has the right to charge your credit card for the first night's stay where you have booked accommodation with such service provider, or for the full price of the tour or other non-accommodation travel service in accordance with the travel service provider's terms and conditions.

Every effort is made to ensure properties process your bookings correctly.

Your contract is with the travel services provider, not seeLastMinute.com. It is the travel services provider's responsibility to provide you with the travel services.

In the highly unlikely event of a problem arising, our liability to you, if any, is limited to the technical fee.

Guest ratings shown on the website are the opinion of people who have booked and availed of the relevant travel services or have stayed in the relevant accommodation. We take no responsibility for the such opinions.

DEFINITIONS

seeLastMinute.com System (hereinafter referred to as the System)

The Hotel Reservation System seeLastMinute.com via the Internet, which enables reservation of hotel rooms in Travel service providers hotels.

Client

A natural or legal person having full capacity to perform acts in law as defined by the Bulgarian Civil Code or other person with no legal personality which can, by virtue of legal regulations, assume rights and obligations, and which uses the seeLastMinute.com System for the purpose of reserving a hotel room.

Hotel room services

Sale of hotel rooms

Registration Form

Document of a standard form, in an electronic version used for the purpose of registration of a new Client in the seeLastMinute.com System.

Reservation Form

Document of a standard form, in an electronic version used for the purposes of the reservation of a hotel room in the seeLastMinute.com System.

Cancellation/Reservation Change Form

Document of a standard form, in an electronic version used for the purposes of the cancellation or modifying the reservation of a hotel room in the seeLastMinute.com System.

Hotel night

Starts at 2.00 p.m. and ends at 12.00 a.m. of the following day.

On Request Reservation

Reservation of a hotel room by sending an inquiry to the hotel about a possibility to make a reservation for a specified number of rooms.

On-Line Reservation

Reservation of a hotel room made online via Web reservation seeLastMinute.com System.

Guaranteed reservation

A reservation that remains valid until the end of the first reserved hotel night.

Non-guaranteed reservation

A reservation that remains valid until 6.00 p.m. of the scheduled arrival date.

Cancellation

Information about resignation from a reserved room sent to the hotel by means of a cancellation form or notified by phone directly to the hotel.

Terms and conditions of cancellation

Terms and conditions that must be satisfied in order to avoid being charged extra costs related to the cancellation of a reserved hotel room.

No show

Unused hotel night (Client's no show at the hotel)

System Operator

seedot Ltd. with corporate seat in Sofia is the System Operator (referred to as the Operator).

RESERVATION REQUEST AND BOOKING

Every reservation request and booking will be forwarded to the corresponding travel services provider, via seeLastMinute.com as carrier of the message. Thus, noncommittal reservation requests get to the travel services provider via e-mail, so that they themselves will send you an offer or specific information, requested by you. On the other hand, bookings of properties & holiday packages via seeLastMinute.com are binding. Thus, an accommodation or travel service contract comes into effect, via mouse click, when making a booking. Please pay attention to individual cancellation deadlines and conditions in particular.

ACCOMMODATION OR TRAVEL SERVICE CONTRACT BETWEEN YOU AND TRAVEL SERVICES PROVIDER AND PAYMENT

The accommodation or travel service contract comes into effect immediately between you and the travel services provider of your choice, when making a booking. You pay confirmed price directly in the travel services provider. Any claims and obligations out of the accommodation or travel service contract exist between the booking customer and the travel services provider chosen by him/her.

By using the reservation system an accommodation contract will come about between you and the travel services provider of the specific travel service. ("the contract").

The contract becomes binding and valid at that moment, when you receive the booking confirmation from seeLastMinute.com via e-mail with reservation status.

seeLastMinute.com works as carrier only and merely conveys statements between you and the travel services provider. seeLastMinute.com acts as an independent third party in relation to you and the travel services provider, but not as partner, trustee, representative or subcontractor of either you or the travel services provider. seeLastMinute.com cannot be held liable for the realisation of the contract.

CONFIRMED PRICES ACCORDING TO CONTRACT

All seeLastMinute.com prices are current, the best day prices, shown in the name of the individual hotel and are valid for all bookings made via the world-wide seeLastMinute.com reservation system. All prices shown are in Euros (€).

Bookings take place according to the best and currently the best seeLastMinute.com day price in each case. This price is submitted directly by the travel services provider for the arrival date chosen, and is shown in the name of the travel services provider. Available seeLastMinute.com last-minute, seasonal, weekend or special prices, will be considered automatically during the booking.

For Bulgaria, prices include service charges and VAT. In other countries, regulations and rules differ. Please note, that a visitor's tax might apply in certain locations. In some countries, a local tax and/or a service charge is levied on the travel price or room rate. The amount of this tax changes all the time, and thus, information regarding this tax is always noncommittal.

BOOKING CONDITIONS - SERVICES OF seeLastMinute.com

On the website seeLastMinute.com, seeLastMinute.com posts a selection of individual travel services. Should you wish to book a travel service, seeLastMinute.com receives your reservation request via seeLastMinute.com. If seeLastMinute.com knows the travel service booked is available, seeLastMinute.com makes the reservation with the travel services provider and conveys the booking confirmation to you. Otherwise seeLastMinute.com will forward your reservation request to the individual travel services provider and vice versa.

seeLastMinute.com is not the travel services provider of the travel services, but the travel services provider itself is responsible for them.

Should you book several travel services via seeLastMinute.com, their selection and composition is not done by seeLastMinute.com, but by the customer him/herself and at his/her own responsibility.

VALIDITY OF YOUR RESERVATION

Rooms booked will be held by the travel services provider operator until 6.00 p.m. local time on the day of arrival unless otherwise stated in the travel services provider description displayed. Thereafter your claim to the room/s reserved expires, unless you arranged for late arrival with the travel services provider operator. Specific terms and conditions apply to the individual travel services provider operator.

BINDING CHARACTER OF YOUR RESERVATION AND CHANGES

Depending on the terms and conditions of the travel services provider you are obliged to pay the price agreed upon for the travel service booked (or a part thereof - rest of the confirmed price) directly in the travel services provider or directly to the individual travel services provider, if you fail to cancel the reservation in time or if you do not show up in the travel services provider without having cancelled your reservation before.

The detailed terms of cancellation are normally separately stated in the booking dialogue and are being accepted by you at the time of booking. Should there be no specific terms of cancellation stated, you may cancel your reservation 72 hours until 6 p.m. (local time) on the day of arrival.

You may assign your claim to the travel service reserved to another person only with the explicit consent of the travel services provider.

In order to avoid misunderstandings and false entries, please inform us of all changes, additional information or cancellations (if possible) immediately online via seeLastMinute.com or, at very short notice, directly inform the travel services provider operator.

Special rates - to be booked with a minimum stay - can only be accorded to those guests staying the total length of their booked residence. In case of an earlier departure from the travel services provider, higher rates may apply.

Prices and Taxes - Depending on the particular country, the price of a travel service can increase by taxes and fees. Taxes and fees are included in the travel service price only, if this is indicated separately.

The following conditions apply to bookings of travel services made by you through this website.

MAKING A RESERVATION

You will be responsible to the travel services provider for payment of the balance of the cost of the travel services booked by you together with the payment of charges for any additional services subsequently contracted for with the travel services provider and, where applicable, payment of the travel services provider's service charges and taxes pursuant to the terms and conditions of trade applied by such travel services provider.

You must use a credit card to guarantee a reservation. By making a reservation with your credit card, you agree that in the event that you cancel your reservation less than 72 hours from your agreed check-in time or that you fail to arrive by your agreed check-in time, you authorise the travel services provider to charge to your credit card without further reference to you an amount not exceeding one night's charge in the case of accommodation or such amount as may be set out in the service provider's terms and conditions in the case of non-accommodation product. Your non-arrival by the agreed check in time will result in the cancellation of your entire reservation

Any amendments to your reservation must be notified to and agreed with the travel services provider directly.

In making a reservation, it shall be your responsibility to disclose to the travel services provider any physical or mental condition to which you or a member of your party is subject to and of which the travel services provider should be notified and which may require special facilities.

WHEN A RESERVATION IS CONFIRMED

seeLastMinute.com will issue the booking confirmation on behalf of the travel services provider for each reservation, but does not undertake to include charges for additional services or details of the service charge or taxes charged by the travel services provider.

seeLastMinute.com strongly recommends you check and confirm with the travel services provider the precise terms and conditions upon which the travel services provider makes the reserved service available to you upon receipt of the booking confirmation. The reservation numbers included on the booking confirmation should be quoted in all enquiries, cancellation or modification of the reservation.

CANCELLATIONS

seeLastMinute.com does not accept responsibility for cancellations by you or by the travel services provider regardless of the circumstances in which the cancellation is made.

seeLastMinute.com shall not accept any liability for losses, additional expenses or any claim whatsoever due to changes in accommodation or other travel services, sickness, weather, strikes or any other cause. All such losses, additional expenses or claims will be borne by you unless otherwise agreed between you and the service provider.

NO LIABILITY

You should note that seeLastMinute.com does not warrant that the information published on this website will be error free and in using this website you acknowledge that the accommodation details and all other information including information relating to travel services published on this website may include inaccuracies or typographical errors.

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How this information is used.

With whom we may share the information.

What choices are available regarding collection, use and distribution of the information.

What types of security procedures are in place to help protect the loss, misuse or alteration of the information under our control.

How users can correct any inaccuracies in their personally identifiable information.

How we notify you of material changes to this Privacy Statement.

When the Privacy Statement became effective.

Other

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We also ask you for personally identifiable information about other people for whom you are booking reservations. You should obtain permission from these individuals to provide us with their information. We use this information to reserve the room with the hotel or other accommodation, and, if you so request, to send each person an email notification of the reservation.

If you appear as inquiry and/or booking customer or as hotel and/or supplier/operator, seeLastMinute.com forwards data, needed for the accommodation contract, which you communicated to us during registration, to the individual contract partners. Your own inquiries and/or bookings will be recorded only for the purpose of making this information accessible to you.

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MEMBER PROFILE

In addition to the information noted above, members can choose to provide us with travel preferences, credit card billing information, and other personally identifiable information. This information is primarily used to assist members in making reservations quickly without having to type in the same information repeatedly.

SURVEYS & CONTESTS

From time-to-time, we may request information from users through surveys or contests. Participation in these surveys or contests is completely voluntary and you therefore have a choice as to whether or not to provide this information. The requested information typically includes contact information (such as name and mailing address), and demographic information (such as postcode). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of our website. Although we may use a service provider to conduct these surveys or contests, as we note in the section on "Information Sharing," these service providers may not use your personally identifiable information for any secondary purpose.

INFORMATION FROM OTHER SOURCES

We may receive information about you from third-party sources and add it to your account information. This information may include: updated delivery and address information from third parties, which we use to correct our records and facilitate proper delivery of our services and communications; information about travel purchases made on websites owned by our subsidiaries and sister companies, which we use to better understand your travel needs; and credit history information from credit bureaus, which we use to help prevent and detect fraud.

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